



4 DOGSAKE WHO ARE WE



Our mission is to provide quality Doggie Daycare and all round good service to dog owners. At 4DOGSAKE we are committed to providing a daily routine of play, learning, socialising and care for your dog.

In the words of the great Cesar Millan Exercise, Discipline and Affection!

Our staff are chosen for their commitment to dogs as well as for their experience, training and passion.

At 4DOGSAKE we believe our dogs are our family, and a happy dog makes a happy family. So while your dog stays with us it will learn positive behaviour by positive rewards. While all the time your dog will have a great time of play time and interaction with other dogs and people.

The home of 4DogSake is made up of 190sq open plan building, with dividers to create spaces for your dog to lounge and relax in, as well as some play room for fun. A purpose built outside playground has the space to run, with obstacles made as much for the mind as well as the body. As well as a week based daycare, 4DogSake will be available for hire to groups, on weekends and evenings, so as to provide the Hibiscus Coast and surrounding areas a dog friendly facility the whole family can enjoy.

4DOGSAKE is owned and operated by Sarah Churchouse who has been living in the surrounding rural areas since the 1970's. Born into a family of animal lovers, and breeders of Irish Setters, Sarah attended many dog shows with her parents from a very young age, and started horse riding while still a toddler, owning her first pony by 5yrs old. This love for horses and dogs often saw the two combined teaching the champion show dogs to leap over horse jumps, and any dog either a friends or from the family, was fair game for horse riding lessons!

On leaving school Sarah qualified as a nanny and early childhood educator, teaching and working in centres around the Rodney and Auckland area, before heading of on her big OE.

After returning from overseas Sarah decided against the advice of “never work with children and animals” and went back into education, for a new more natural career path, she devoted three years to become both an Animal Welfare Investigator and Vet Nurse.

During this time Sarah became the manager of the “Northern Animal Shelter” in Silverdale, determined to make a positive difference in the lives of dogs impounded, lost or unwanted in the North Shore and Rodney areas. Many of whom only had a 7 day window to be rehomed before they were scheduled for euthanasia after their time was up.

Sarah soon discovered it was up to her to make the difference, in more ways than one. Getting on board with local radio station Times FM, Sarah established with their help “Choose a Dog Tuesday” a weekly live radio slot to advertise the shelter and the dogs for adoption.

Building up networks of dog owners, trainers, and rescue groups was not enough, announcing one day ... “we need our own rescue group” and with that NORTH AUCKLAND DOG RESCUE was born. Headed by local woman Janene Stokes, a long time rescuer, and supporter, of German Shepard Rescue, Keira Trust and many more. While Janene fronted the rescue group, Sarah supported by assessing the dogs that were suitable for Janene and her fosterers to rehome.

In 2012 figures were released with the Northern Animal Shelter having the highest rehoming rate for dogs at all Pounds across the new Auckland Super City. Meanwhile the Facebook page Sarah created for the Shelter, proudly reached over 2000” Likes” before announcing one day “I’m going to open up a doggie daycare” ... and the rest is history.



VISTING US

It is best to contact us to make an appointment so that we can give you quality time to look around. We ask that for visits you leave your dog at home, we invite you to bring your dog when enrolling.



ENROLLING YOUR DOG

All dogs enrolled in daycare must be at least 3 months of age or older.

If you are interested in enrolling your dog, make an appointment on your visit, or contact us to book an enrolment and evaluation meeting.

EVALUATION

As the evaluation process is an important one, there are costs related to the evaluation. See pricing options for more information.

On Arrival

When you arrive we will sit down for 15 - 20 minutes to discuss your dog's history, such as is your dog a rescue dog, or owned since a pup, and what experiences and training your dog has had. What is your dogs socialisation history both with people and other dogs. At this point we check your dogs vaccination book and talk through your completed enrolment application and what we do at 4DOGSAKE and how our days are set out.

Once we have gone through the enrolment process, the evaluation continues, and we will invite your dog to join us for a half day or day. Giving your dog a chance to sniff around and meet some 4DOGSAKE pack members.

For the safety of everyone at daycare, it is important that all dogs interact positively together. For this reason, we use the first introductions session to evaluate if 4DOGSAKE is a suitable place for your dog.

FIRST INTRODUCTIONS

Any dog attending 4DOGSAKE for the first time, is given plenty of time and space to get used to the new environment. A senior staff member will conduct the evaluations, closely monitoring your dog's body language and reactions during initial interactions with other dogs. We always introduce calmer daycare dogs to new members at first, and then slowly let more of the pack in as your dog settles. We can then assess if your dog should stay with us for the rest of the morning / day ... and you are free to head off.

Continuing on with the evaluation process, your dog then experiences a half / day with us, meeting the 4dogsake pack and staff. We only use positive techniques to form a strong bond with your dog during this time and your dog is closely monitored throughout the whole first session.

If during this time, we identify any areas of concern, we will discuss these with you offering what we think is the best option for your dog, and the best way forward.

If all goes well, your dog will become part of the 4DOGSAKE family, and when you come to pick him / her up we can talk through what membership options best suit you.

4 INDOORS

Our colourful indoor facility is divided into 2 areas, as well as this we like to include dogs in our office area, we have a dedicated spare room, for those dogs who need quiet time or post-surgery recovery.

Inside you will find couches and beds for your dogs comfort, carpet to lie around on, and a playhouse to add interest and stimulation, as well as carefully chosen balls, ropes and other toys to engage your dogs mind in play.

4 OUTDOORS

We have a purpose built outdoor play ground, with shade sails to protect the dogs from the harsh sun and provide shelter from light rain. The playground is designed for high impact, with a bark covering made for your dogs comfort and safety. This is the place to run, rough n tumble, or snooze in the sun. With ramps and climbing structures and water play, this is somewhere to get their minds and bodies active. Your dog will love being a 4DOGSAKE dog!

There is also an all-important grass area for toileting, we strive to ensure all of our dogs are toilet trained to go outside.

Additional to this we also have an all-weather covered outdoor area that can be divided off from the larger main playground area.



DAYCARE HOURS

Monday to Fri 7.30am – 6pm

(Earlier or later options available by arrangement only, please feel free to discuss your needs).



DAILY SCHEDULE

Dogs love structure so we have found a daily schedule works best

7.30-9.30am Drop off (Dogs must arrive no later than 9.30 am)

9.30 -10 am Dogs are engaged in play and interaction with their pack.

Reinforcing good basic commands and behaviour and teaching new tricks using food, toy and clicker rewards.

1.00-2.30pm Chill out time dogs are given a space to relax and sleep. Relaxing music creates an atmosphere of much needed rest for dogs and pack leaders.

2.30-4.00pm More exercise, mind work and interaction.

4.00-5.00pm Wind down time before you collect your dog at the end of the day.

Members will be charged in full for 'no shows'.

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MEMBERSHIP OPTIONS & FEES

Whether you require a casual daycare session, or one of our all inclusive monthly packages. We have created a menu of flexible membership and pricing options.

PRICING OPTIONS effective from February 2013

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EVALUATION

\$15.00 15 - 30 minute meeting with owners and dog- followed by a daycare session

(Not included in fee)

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CASUAL DAYCARE MEMBERSHIP

Half day \$25.00

Full day \$40.00

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DAYCARE BRONZE MEMBERSHIP

A weekly option payable and booked one week in advance

1 day per week \$ 38.00

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MONTHLY DAYCARE SILVER MEMBERSHIP

(Best price option for those doing 8 – 10 days per month)

A monthly payable option 8 or 12 day pass, booked and paid min 24hrs in advance.

8 day pass \$296.00 \$ 37.00

12 day pass \$432.00 \$ 36.00

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MONTHLY DAYCARE GOLD MEMBERSHIP

(Best price option for those doing 4 or more days per week)

payable and booked min 24hrs in advance

Unlimited monthly pass \$ 580.00 \$ 29.00 per day

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LATE FEES

Our hours of operation are 7.30 to 6.00pm.

All Members will be charged late fees from 6.00pm onwards.

First 15 minutes \$ 10.00

Every further 15 minutes \$ 10.00 to a maximum of \$30.00, payable on arrival for pick-up

All members must pay in advance for daycare or can post pay with a surcharge of 10%

All members must book their daycare sessions at least 24 hours in advance, unless a bronze member or casual.

All members must allow at least 24 hours for notice of cancellation or change in schedule day / time.



APPLICATION FORM

Options

1. Fill in one of our forms on your arrival at 4DOGSAKE
2. Print complete and email directly to us info@4dogsake.co.nz subject "dogs name -Enrolment"

The completed application form provides us with a history of you and your dog. The evaluation meeting gives us an invaluable insight into how he or she will fit into the 4DOGSAKE family. If you have any questions about the application form please contact us, or if you are unsure of any of the question we can talk that through when you come for your evaluation meeting.

We will need a copy of your dogs current medical and vaccination history - either include a copy with your printed application or bring the originals with you when we arrange your evaluation.

Canine Vaccinations: All dogs must comply by having all vaccinations current as per our policy below, and follow up boosters.

This is for the health and safety of all our members.

1. DHPP (Distemper/Hepatitis/Parvovirus Para influenza) - 2 yearly booster required, after initial puppy vaccinations and boosters.
2. Leptovirus - annual booster required
3. Bordatella (kennel cough) vaccinations - annual booster required

Vaccinations must be administered within 12 months but no later than 2 weeks prior to daycare entry.

If you are unsure about any of these vaccinations and what they mean we are happy to discuss these with you.



DESEXING

Dogs should ideally be desexed by 6 or 7 months, but no later than 10 months for large breeds. Any entire dog showing unwanted behaviour prior to desexing will not be welcome to attend daycare, until such time the dog is desexed. Such behaviour will be discussed with owners, for the best possible outcome.

Occasionally bitches will come into season before they are due to be de-sexed - they will not be able to attend daycare during this time



HEALTH AND SAFTY

Our goal at 4DOGSAKE is to provide a safe, fun and stimulating, structured and social environment for dogs during the day.

To ensure the safety and health of your dog and our other members, we require all of our members to comply with the following rules and regulations.

All Dogs must be on a leash at all times during drop off and pick up.

All dogs must be well-socialised. Owners need to certify that their dogs have not harmed or shown any aggressive or threatening behavior toward people or other dogs. Any dog showing aggression will be refused entry

All dogs must pass our evaluation process

Dogs must be currently registered with their local Council – registration expires on 30th June and must be renewed before 1 August the same year.

Any dogs classified as “menacing” or “dangerous” as per the Animal Control Act are unable to attend Day care.

A menacing dog is classified under section 33A or section 33C of the Dog Control Act 1996. A dangerous dog is classified under section 31 of the Act.

Owners will certify that their dogs have not harmed or shown any aggressive or threatening behaviour towards any person and/or other dog(s).

DO NOT BRING YOUR DOG TO DAYCARE if they are not well. All dogs must be free from any health condition which could jeopardise other dogs.

If your dog has been vomiting or had diarrhea it may not attend 4DOGSAKE for 24hrs.

If your dog becomes ill or has diarrhea while in our care, you will be contacted immediately to collect your dog, and your dog will be placed in an isolation or quiet area. If we feel your dog requires immediate vet treatment, your dog will be taken to Vets at Animates Silverdale, at your cost.

It is important to keep us informed regarding your dogs health, such as wounds, scratches, scrapes and injuries. It is essential we are informed about anything out of the ordinary.

If your dog is fed in the morning, please do not feed them on daycare days. Dogs that are fed in the morning need at least 1-2 hours to digest their food before exercising to prevent them vomiting their food and to prevent other potential problems such as gastric torsion (bloat).

All dogs must be on a flea treatment program, any dog showing signs of fleas will not be admitted into Daycare, please ask our advice regarding effective flea treatment.

Vaccination updates - bring your vaccination card in on your next visit after your dogs annual vaccination to enable us to update our records.

Owners are fully responsible for any aggression or injuries their dogs instigate. Including payment of vet bills if they injure another dog (note: dogs although evaluated can be unpredictable)

Owners are not permitted into the play area during normal daycare hours.

For health and safety your dogs collar maybe removed while at 4DOGSAKE – NO CHOKE OR CHECK CHAINS ARE TO BE WORN AT ANY TIME AT 4DOGSAKE All dogs must be well socialised, or in training.

All dogs must be non-aggressive and not food-or toy-protective.

Dogs that show problematic behaviour may be required to limit their visits and/or undergo behaviour modification/training.

4DOGSAKE reserves the right to dismiss any dog from daycare should they show aggressive or threatening behaviour at any time.

We reserve to refuse entry to any dog, for any reason, at any time.

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REHOMING & ADOPTION

Here at 4DOGSAKE we believe strongly in "Adopt don't Shop" so when thinking about getting another dog there are many things to consider. We also understand that for some people there is no choice when giving up a beloved dog, such as when an owner passes away or is moved into a rest home. Many of these dogs end up in council pounds, coping with the stress of losing their owner, and an environment far from the home they once knew.

Often a family member will take the dog, but does not have the time or knowledge of how to go about rehoming.

WE CAN HELP

Its not a guaranteed, but with our networks of people and knowing how and who to rehome to, we give the dog the best chance of finding a new forever home.

HOW IT WORKS

Make an appointment for evaluation, this is free for rehoming, in the evaluation we will give you our best opinion as to whether we feel we can help rehome. If we feel that it's not something we can achieve we will let you know on this visit, and offer you our best advice on where to from here.

WHAT NEXT

We invite you to enrol your dog in daycare, this can be what suits you, but must be pre booked days, at least 3 days per week for 2 weeks. The reason for this is so we spend as much time getting to know the dog as we can, and we are able to advertise the dog available to new owners visiting on these set days.

WHAT WE DO

We photograph the dog, giving the dog the best chance of adoption. We advertise on petsonthenet.co.nz, Trademe and Facebook, as well as to our network of doggie people, or those we know are looking to adopt.

We set up meetings with anyone interested in adoption on our site, they fill in an adoption application form, and a property check is done to make sure the potential home is suitable for the dog. The dog then goes on a 2 week trail with the new home, to see how everyone settles in.

THE DOG

All dogs must comply with our application, desexing, and evaluation process.

THE COST

Included in the cost is the evaluation process, 6 daycare sessions, photography and advertising, meeting potential new owners, home checks, follow ups and extra one on one care involved with rehoming. We will even organise change of ownership with council for you.

\$360 (no refunds for rehoming faster than the given time, the new owner is welcome to continue using remaining sessions).

If the dog is not rehomed after the 6 sessions, further standard daycare fees will apply, until either the dog is rehomed by you or us.



VENUE HIRE

Please contact us for more information regarding hire by emailing us at info@4dogsake.co.nz